

Shawnee County CDDO Affiliate Meeting Minutes October 13, 2021

Present: Sara Ditch, Shawna Hauck, Tanya Gragg, Caring and Compassionate Care; Tim Scheimann, Tina Ruecker, Anthony Neal, TARC TCM; Angie Dougan, Stephany Semple, TARC SD; Shelby Fry, TARC; MaryAnn Hughes, Holly Mace, Sunflower Supports; Ramona Macek, Sabrina Crevoiserat, Mary Yadon, Kathy Stiffler, Capper Foundation; Erica Koontz, LifeBridge; The Arc of Douglas County, Mary Stafford, Exploring Life; Rebecca Guerera, Helpers Inc; Chelsea Gann, Chandra Nichols, Amber Brewster, Elizabeth Barkley, Serenity; Sara Dinkel, Dream Catchers; Sarah Leishman, Lynne Shorter, ResCare; Lorraine Dold, Another Day; Janice Duran, Enabled Hearth; Dave Skinner, Monaco & Associates; Quinta Avance, Avance-d Community Alternatives; Frankie Holloway, Equi-Venture Farms; Billy Lewis, S&L Ranch; Lisa Frazier, Loving Hearts Training Center; Sonia Hill, Sunflower Supports; Jon Allen, Gina Allen, Compassionate Care Community Services; Sabrina Winston, Tiffanie Krentz, Robert Smith, Coleen Hernandez, Christine Hurla, SNCDDO.

CDDO Updates/Reminders:

- We sent an email to TCM's and to some other agencies about the Booster Clinic with Heartland. We haven't had a lot of responses. Please reach out to your individuals and families. These are for families who don't already have something scheduled. **RSVP's are due by ~~10/18/21~~ Deadline has been extended to 10/22/21.**
- The Bra Event has been postponed due to lack of responses. We will keep you updated.
- Policies have been updated and are available to view at: <http://sncddo.org/cddopolicy.htm> . It is up to each agency to review. In particular, review the changes to 06-011 Targeted Case Management Requirements and 06-013 Options Counseling, Referral, and Transition.
- Affiliate agreements will be going out this week.
- We will continue to hold Affiliate Meetings the 2nd Wednesday of each month at 11:00.
- Providers, please work together with positive communication to work with individuals to encourage them to have good hygiene, clean clothes and hair. Provider to provider, you can have open conversations to help those individuals.
- The CDDO gets a lot of calls and complaints. We would like to see agencies work on internal monitoring, increasing quality oversight, & staff training.
- We recognize that everyone is short-staffed, and working through lots of changes. We have had requests about where we are with KNI and medical and dental. They are also struggling with staffing. They are wanting to move forward with opening the dental clinic but are very short staffed. Thank you for continuing to be patient.
- As a reminder to TCM's, we have had a lot of TCM changes recently and it's important to do addendums for PCSP's. The information needs to be communicated to providers.

- Robert is trying to get a training coordinated on IJP's
- For people coming in and out of jail, this year's contract addresses the funding. As soon as the person is coming out of jail let us know so we can get the funding piece in place. TCM should contact Robert, update the team. There should also be follow up to the CIR.
- As you are adjusting your reopening plans, please let us know when you open for day services.
- Please send documents 2 days prior to the BASIS meeting so the Assessors have time to review.
- The individual needs to be present for at least part of the Assessment. The screeners need to see or hear the person if possible.
- Council of Community Members is recruiting for new members. Send nomination forms to Coleen Hernandez.

Guest Presenters: Navise Clark, Erin Reece, Michelle Kerr, Midland Care

Erin Reece, PACE: Pace is the Program of All-inclusive Care for the Elderly. The PACE program may be an option for anyone who is: 55 or older, living in their home and needing care, and lives in a Midland Care PACE service area. We offer services in your home including PT, OT, personal care, and more. Can help schedule appointments for hearing, optometry, etc. and provide transportation. We have day centers in Kansas City, Lawrence, and Topeka, and are waiting to open in Emporia. Anyone can refer to PACE. We get a flat rate from CMS per participant and provide all the services they may need. Some people private pay because it's less expensive than a nursing home.

To apply, call 1-800-726-7450 for the patient access line. An intake coordinator will meet with the participant. We are not pushy, we will help determine if we're the best fit for the participant.

The goal is to keep people at home as long as possible, so they can't already be in assisted living already.

Michelle Kerr, Home Health: There are 2 types: skilled/medical vs. non-skilled, non-medical. On the skilled/medical side, we offer nursing, OT, speech, social workers, bath or home health aid. If you are homebound and need medical care, you are eligible for home health. We need a physicians order or referral. We monitor safety in the home, give recommendations for grab bars. We help with transfers. We have social workers and can help with community resources for clients and family. Works with almost all private insurance, Medicare and Medicaid. On the non-medical or non-skilled side, you do not have to have a referral from a doctor. We offer meal prep, bath aid, companion care, light housekeeping, transportation. This is a fully private pay program. Or it may be covered under some long term care insurance plans. We also provide waiver services through JAAA, for the TB and TA waiver.

Navise Clark, Hospice: We have conversations with people with a prognosis of 6 months or less. Or if they have been in treatment for a long time, and treatment may not be working or no longer wanted. A Dr. may refer them to us. Hospice is there for the extra support within the home. There is a team comprised of a nurse, social worker, chaplain if desired, and home health aid. The nurse comes in 1x week, or more if the client is declining. We do have our

Hospice House if pain is uncontrolled at home. Some people return home and some do not. If the client is not receptive to hospice, we can offer palliative services. We can help with symptoms, stress, support. Hospice is covered under Medicare and Medicaid, and most private insurance. We also offer grief and loss services for anyone who may need it, for children who are struggling, we have a camp at our Center for Hope and Healing, we have counselors to help with processing grief.

See attached flyer for more information on services offered by Midland Care.

Details on services: <https://www.midlandcareconnection.org/how-we-help/>