

**Shawnee County CDDO
Affiliate Meeting
June 10, 2013**

Present: Doug Gerdel, Life Patterns; Chris Ostrander, Easter Seals Capper Foundation; Olga Hennessey, TARC; Shelby Fry, TARC-TIES; Tracey Herman, TARC; Cheryl Davenport, CDDO; Ramona Macek, CDDO; Cathy Baer, Catholic Charities; Chuck Mohny, Easter Seals Capper Foundation

I. CDDO Updates:

- It is noted that as of 2:07 p.m. there were no call-ins for the conference call so the line was disconnected.
- Cheryl gave a BCI update informing everyone of the upcoming web based system changes. On Tuesday, June 25, 2013, the web based BCI system will be switched to a new server. All users should log into the new server located at TARC's location June 26th. Cheryl stated that previously the server had been located in Kansas City and that the BCI system will continue to be backed up on a couple servers. The noticeable differences will be how the document section looks and the response time. She stated that it should be much faster. Cheryl will be sending out information about the switchover date and post information on the BCI system homepage.
- It was asked who is responsible for getting signed releases of information for Heartland Pharmacy to merge medication lists on the BCI. Any of the BCI User providers may request a release be completed which authorizes Heartland Pharmacy to share the person's current medication list. Heartland Pharmacy contacts Cheryl when a release of information is received to add the person to the BCI medication section.
- May Affiliate Report Overview
 - 1073 individuals receiving services (830 adults, 243 children) in Shawnee County.
 - There were 5 individuals determined eligible; 1 determined ineligible; 1 ported funds in and 2 that ported funds out of Shawnee County.
 - There were 12 crisis requests reviewed by the funding committee; 4 were approved; 7 were denied and 1 pending.
 - 32 individuals have been crisis approved during FY2013.
 - There are 53 individuals who have not chosen a case manager; 31 Medicaid eligible and 22 Non-Medicaid eligible.
 - Individuals changing service providers included: 15 - day services (includes multiple providers); 11 - residential services; 2 - case management; and 4 - FMS Provider.

- There were 256 POC's reviewed for the month. Of the POCs reviewed for in home supports, 50% was over allocation and 50% at allocation.
- There was discussion that there have been 12 crisis requests submitted in May for Shawnee County. Ramona stated typically there are 6-8 requests submitted each month. It was asked if the requests are for people who have no I/DD services or for those who have some services. Ramona stated it was both and that we are seeing more requests when the natural support is no longer available and the person is at risk of harm. It was stated that it is frustrating due to the amount of time someone is on the waiting list and when someone moves to Kansas from another state then meets the crisis criteria to access services prior to a Kansan waiting.
- Ramona stated during this year's contract negotiations there were discussions regarding some of the remaining FY2013 waiting list funds being allocated by KDADS for the statewide CDDO over expenditures due to contract exceptions.
- May was an active month for provider changes. It was stated that the FMS changes were due to a couple FMS providers closing their business.
- The I/DD HC BS Waiver services are included in KanCare as of January 1, 2014. Ramona encouraged providers to start reading the MCO's provider manuals. Amerigroup, Sunflower State Health Plan and United Healthcare website links are posted on the KanCare website. Ramona stated that the manuals provide the information about provider credentialing requirements to contract with them.
- Ramona attended the KanCare pilot training session in Lawrence for providers and persons supported, guardians and case managers. She stated that basically the same information was shared in both sessions. Each MCO representative provided information about Value Added services and their contact information. The representative from the Lt. Governor's office began the session by stating that I/DD targeted case management is secure and that CDDOs will continue to do eligibility and BASIS as outlined in statutes and regulations.
- There was discussion about a person's continuity of care during the initial 180 days of KanCare being implemented for I/DD waiver services.
- During the next 6 months there will be webinar trainings for providers who have individuals participating in the KanCare pilot. The process for POC approval and billing hasn't been determined yet. It was stated eventually providers who have contracted with MCOs may want to bill the MCOs directly verses the current state system (HP Enterprise). Any provider who does not have a signed contract with the MCO must continue to bill through the State Portal. TCMs who have persons on their case load participating in the pilot will continue to bill the way they are. One of the most talked about topics is the "100% Clean Claims" and the definition for a clean claim (all necessary information is present). Upcoming webinar trainings will be scheduled.
- Ramona stated that each MCOs contract is different as to when they reimburse providers for claims submitted. The MCO may pay claims two times per week and others three times per week. It was asked at the meeting how providers will

know if a claim is denied and who the person is. It was stated the RAs are very specific to the person's name and Medicaid number.

- Tracey stated that she learned in the second training session that the MCOs are very different as far as to their case coordinator involvement. She stated that Amerigroup wants to be totally involved and they are going to make sure support plans are followed; Sunflower State and United Health have indicated to call them if needed. Olga and Tracey stated that some of the health assessments being conducted by the MCO care coordinators are open-ended questions. Olga highly recommended that everyone on the person's support team be involved during the health assessment. There were also concerns about the guardian being asked to sign the health assessment document on the IPAD prior to reviewing how the answers were recorded during the meeting.
- Doug stated that he had a person lose eligibility and when he called to find out why the reason given was that the attendant worker was on vacation. People losing eligibility for reasons such as this will cause difficulties for FMS providers to reimburse attendants in a timely manner.
- Tracey stated that she attended another health assessment with an MCO care coordinator and the individual was asked about accessing the work program and dropping their HCBS waiver funding. TARC staff plan on attending the health assessments scheduled for persons receiving their services.
- There are 550 participants in the KanCare pilot program statewide and approximately 45 in Shawnee County. It was asked if a person can be added to the pilot program and the answer is yes.
- The Advisory Committee for KanCare is meeting Tuesday and will provide KDADS with recommendations for the Plan of Care approval and billing process. There has been discussion by the committee about who (CDDOs or MCOs) should approve extraordinary funding requests. Ramona stated there currently are KDADS and CDDO policies regarding the extraordinary funding process.
 - KDADS/CDDO contract negotiations will resume Wednesday and Thursday this week. Ramona stated that the break was due to waiting for legislators to complete the budget and determine if the proviso to carve I/DD waiver services out passed. This was not done and I/DD Waiver services are carved in as of January 1, 2013. Ramona stated that in the contract negotiations they will be discussing Appendix E which is language regarding service access.
 - State Aid has been discussed and KDADS proposed that CDDOs follow the state's taxonomy for tracking unit cost per person. Currently, the statewide funding committee oversees and reviews the State Aid expenditures during statewide funding committee meetings. The current system infrastructures identified are: the affiliate expenditures, building and grounds, transportation, consumer's expenses, capacity building, children's and assistive services that aren't funded, non-Medicaid expenditures such as direct service provision, direct cash assistance and case management. A list of items reviewed as priority items include: day supports, residential supports, in-home supports, and children's service programs not funded, non-Medicaid case management, transportation, dental, respite and assistive services. In Shawnee County the new

tracking system will be more manageable as most of the State Aid funds are allocated to direct service provision for people who are not HCBS I/DD waiver eligible and receive day and residential supports. There also have been discussions about how KDADS will allocate State Aid funds for CDDOs to reimburse providers. KDADS does acknowledge the problem with CDDOs not being allocated funding for the contract exceptions. The waste, abuse and fraud language proposed by KDADS needs finalized to outline the process of informing the I/DD waiver program manager.

➤ It was asked if the process for coordinating BASIS meetings with day services has changed because many of the meetings aren't been coordinated with the provider. The provider is just being informed by the case manager when the BASIS meeting has been scheduled and day service staff isn't always available to attend. Ramona stated to email her with specific concerns.

➤ The SACK Conference is June 14-16 at the Ramada Inn Downtown and has over 200 individuals registered to attend.

IV. Agency Announcements:

- Cathy Baer will be leaving Catholic Charities. She has accepted a position at CASA.
- It was announced that Keith, person with I/DD, is being recognized for 20 years of service at McDonald's.

V. Upcoming training opportunities

- CDDO Quarterly Training, June 27th 8:30 am to 4 pm. (flyer to be emailed)

VI. Other

- It was noted the next meeting date on the agenda is incorrect. The next affiliate meeting is Monday, August 12, 2013.
- There are concerns about how the Affordable Care Act may impact persons who self direct their care.

Next meeting is scheduled August 12th, 2013