## Shawnee County CDDO Affiliate Meeting August 12, 2013

**Present:** Ramona Macek, CDDO; Chris Ostrander, Easter Seals Capper Foundation; Doug Gerdel, Life Patterns; Crystal Nelson, Dream Catchers; Tracey Herman; TARC; Chuck Mohney, Easter Seals Capper Foundation; Olga Hennessey, TARC **Call-ins:** Tandy Kimbrough, Sheltered Living Inc.; Jon Allen, Compassionate Care; Merilee Larson, Lifeworx and Lorraine Dold, Another Day.

## I. CDDO Updates:

- July Affiliate Report Overview
  - 1071 individuals receiving services (826 adults, 245 children) in Shawnee County.
  - There were 3 individuals determined eligible; 2 determined ineligible; 1 ported in and 0 that ported out of Shawnee County.
  - There were 8 crisis requests reviewed by the funding committee; 5 were approved; 3 were denied and 0 pending.
  - 5 individuals have been crisis approved since July 1, 2013 (FY2014).
  - There are 57 individuals who have not chosen a case manager; 34
     Medicaid eligible and 23 Non-Medicaid eligible.
  - Individuals changing service providers included: 8 day services (includes multiple providers); 6 - residential services; 1- case management; and 8- FMS Provider.
  - There were 255 POC's reviewed for the month. Of the POCs reviewed for in home supports, 57% was over allocation and 43% at allocation.
- Ramona stated that I/DD were not carved out of KanCare so the 27 CDDOs have been meeting regularly to provide recommendations to KDADS in October. The CDDOs identified five areas for sub-committees which are: financial management, quality oversight, network management, service access and service delivery. Ramona participates on the network management committee. All CDDOs will meet again on Tuesday to review the draft documents created by each sub-committee. The recommendations based upon state law, statute, regulations and policies will be shared with KDADS to assist with the transition of I/DD waiver services into KanCare.
- ➤ Doug suggested that Plans of Care be discussed because there continue to be billing issues with the other HCBS waiver services.

- Ramona recommended that affiliated providers consult with their attorney to review the MCO contracts prior to signing. Areas of consideration when contracting with MCOs may include, but not limited to,
  - Review the provisions in the MCO contract and when there is something that that does not apply to I/DD waiver services, ask that it be removed.
  - Review the attachments and be aware of "incorporation of other products" language in the contract.
  - Watch out for language that refers to a 100% guarantee.
  - Check the licensure and credentialing requirements for each MCO contracting with.
  - It is okay to ask for clarification when the requirements are not a state requirement.
  - There is a state law for a smooth transition during 2014 and 2015 so signing a two (2) year contract is reasonable.
  - State law requires five (5) years for records retention.
  - Audits Request a reasonable time frame for notification when the MCO would like to audit so you have sufficient time to gather information being requested. I.e.: five (5) business days.
  - Start building a rapport with MCOs now.
- Ramona stated that the FY2014 KDADS/CDDO contract has been signed/returned by the Shawnee County CDDO and now waiting for a signed copy from KDADS.
- Affiliate agreements will be mailed within the next couple of weeks.
- ➤ It is important that the affiliate information sheet is reviewed, updated (if needed) and returned so any change of contact information (addresses, phone numbers, new case manager or who to contact) is updated on the Affiliated Provider list and TCM list posted on the CDDO website.
- There is a Statewide Funding Committee meeting on Aug. 15<sup>th</sup> to finalize the service taxonomy for State Aid funding. During FY2014, the billing and reimbursement process will change detailing the unit and cost per unit of service. The Shawnee County CDDO has utilized state aid to fund day, residential and In-Home support services. During FY13, there were 14 individuals funded for residential, 11 for day services and 3 for In-Home supports. Ramona stated the provider reimbursement checks on are on hold until after the statewide funding committee this week.
- In previous years, the CDDO utilized state aid for one time grants and Assistive Services (home modification, ramps) to eligible applicants.
- The KDADS/CDDO Stakeholder Business meeting is Aug. 22<sup>nd</sup> at 9:30 a.m. at the DCF Learning Center with a conference call in option in the Board Room at TARC. Email Ramona (<a href="mailto:rmacek@sncddo.org">rmacek@sncddo.org</a>) if you plan to attend the meeting at DCF or Billie (bpadilla@sncddo.org) if you plan to attend the conference call.
- Auburn Washburn Family Fun Day is scheduled from 6:30-8:30 p.m. on Aug. 23<sup>rd</sup>. The information has been forward via email if anyone is interested.

## II. Questions/Suggestions & Concerns:

- It was stated that MCOs have not been reimbursing the paying full amount on POCs for the other HCBS waivers currently included in KanCare. Reductions of service are not to be done without prior approval by KDADS but MCOs have denied the POCs.
- TCMs are to be involved in writing the POCs with the MOCs Care Coordinator.
- A care coordinator was requested in another CDDO area although the request was denied since the individual has Medicare.
- It was stated that it is very difficult to contact an individual's MCO Care Coordinator. When calling, you are processed through an automated system where you might be able to leave a message for that person.
- There was discussion regarding if AuthentiCare is going to be required for all services. The concern is that an employee can't clock in until the POC is approved and posted by AuthentiCare. It was stated that people should not start providing attendant care services to an individual until they are authorized in the Authenticare system.

Next meeting is scheduled October 14, 2013