TCM Affiliate Meeting 03.06.14

Present: Sabrina Crevoiserat, ESCF; Tim Gorton, SLI; Mandy Kline, ESCF; Tracy Martin, TRAC; Kim Abad, TARC; Diane Brooks, Monaco & Associates; Erin Toby, SLI; Donna Holstein, SLI; Merilee Larson. Lifeworx; Paula O'Brian, SNCDDO; Nancy Rhone, SNCDDO; Shanna Mooney, Dream Catchers; Diane Hanes, SNCDDO; Susie Kirkwood, SNCDDO; Coleen Hernandez, SNCDDO; Billie Padilla, SNCDDO; Robert Smith, SNCDDO; Margie Pressgrove, AES; Dawn Turner, SLI; Rachel Kuehn, SNCDDO; Sabrina Winston, SNCDDO; Tracey Herman, TARC; Minerva Michael, TARC; Larry Collins, SLI; Ann Barr, TARC

CDDO Updates:

- ➤ Service Provider Form There has been lots of discussion of who is responsible to give choices when someone is changing providers. The SNCDDO put in place March or April 2013 a Services Provider Choice form. This form needs to be completed, signed and uploaded whenever someone changes services. Sabrina stated that MCOs have been asking how we show that choices have been given this form will show that.
 - o It was suggested that the form be part of the Transition Checklist.
 - o The Service Provider for is also in BCI for new people coming into services.
- ➤ Changes in the CDDO Sandy Jenkins last day was Feb. 28th. At this time her position is not being filled. Contact Diane Hanes, <u>dhanes@tarcinc.org</u>, for any changes. Susie Kirkwood has been assisting as well and will serve as back-up.
- ➤ CDDO Policies updates have been pended until the State has updated their policies.
- ➤ It was requested that as ISPs are received from the MCOs case manager upload them into the BCI. Robert stated that the CDDO is also supposed to get them if you see one in there you don't have to upload.
- ➤ It was asked if case managers have been uploading into the KDADS Upload Manager for MCO access. It was stated that MCOs have requested information be sent directly to them as they are also having difficulties in accessing information from KAMIS. It was asked that case managers continue to upload documentation into BCI as it is still being utilities by the State.
 - o Sabrina and Coleen attended the Statewide Quality Oversight Committee Meeting they asked what specific things being reported some things are being reported and something's are not being reported. Continue to submit CIRs through the BCI.
 - o It was suggested that case managers participate in the weekly TCM weekly calls.
- ➤ With all the changes there will not be a TCM Review this year. Although Sabrina will address specific issues as they occur.

Guest Speaker(s): Michele Heydon and Marie Moore, Sunflower State Health Plan.

➤ Roles of care coordinators and TCM.

- Are care coordinators able to access KAMIS? Not everything has been uploaded by the system. It was asked to submit the information to the care coordinators.
- It was requested to not hand back-up plans to families.
- Some BASIS meetings are becoming timing and chaotic. *t was asked if some rules can be implemented. Michele asked that the suggested ideas be submitted to her.
- Can a guardian or individual request a new care coordinator? Contact Michele if there is an issue.
- Contact Michele regarding any concerns at MHEYDON@sunflowerstatehealth.com
- Crisis requests if new to services it goes to the CDDO. If the person is in HCBS services the crisis request should be sent to the care coordinators.

See attached booklet, map and contact list.

The next meeting is May 1, 2014 at 3 pm.